PEYTON WILLIAMS

12 Main Street, New Cityland, CA91010 | C: 556.321.7347| Email: peyton@gmail.com

A certified Scrum Master with over five years of experience in designing, planning, improving systems and ensuring quality work. A results-producing business analyst with a proven ability to support complex business processes, analyze information and business requirements applying analytical tools, namely Splunk and Google Analytics. Experienced Project Manager skillful at leading cross-functional teams to achieve the highest productivity. Professionally use UML in behavioral, structural and architectural modeling. Adept in Scrum, Agile and SAFe methodologies.

CORE SKILLS AND COMPETENCIES

- ✓ Project Management
- ✓ Database Design and Modeling
- ✓ Reporting and Analysis
- ✓ Requirements Gathering
- ✓ Documentation

- ✓ Testing and Troubleshooting
- ✓ Process Improvement
- ✓ Strategic Planning
- ✓ Leadership
- ✓ Data Integrity

- ✓ Disaster Recovery
- ✓ Communication
- ✓ Task Assessment
- ✓ Documentation and Diagrams
- ✓ Team Working

TECHNICAL SKILLS

Business Tools	Jira, Confluence, Rational Suite (Requisite Pro, RTC, RRC), MS Visio, MS Project, MS Office Suite, Sybase Power Designer, Trello
Methodologies	SAFe, Agile, UML, Waterfall, Scrum and Business/Data Modeling
Testing Tools	RQM, ALM, Quick Test Pro, Firebug, Charles Proxy, Selenium, Jira, Zephyr, Ghost Inspector, Calabash-android
Operating Systems	Windows, Mac OS X, DOS, UNIX, Linux
Databases	Oracle 8i/9i; Access 2000, MS SQL Server, Sybase IQ, Sybase ASE, Sybase RAP, DB2
Languages	UML, C, HTML, Java, SQL, PL/SQL, VB Script, XML, Python script, Shell Script, Ruby
Others	ActiveMQ, TIBCO, REDIPlus, Tortoise SVN, Hibernate, ICEfaces, Mainframe, TOAD, Splunk, Wireshark, Jenkins, GitHub, Anthill Pro
IDE	Eclipse, Selenium, Android Studio
Editors	EditPlus, Text Editor, Microsoft Front Page, Atom
Business Skills	Business Definition Requirements, Business Process Analysis, Gap Analysis, Use Case Modeling and Analysis, Test Case Analysis

EDUCATION

Technological University, New Cityland, CA
Bachelor in Computer Science | 2008-2013

CERTIFICATIONS

- ✓ *Certification in SAFe POPM*
- ✓ *Certified Scrum Master*

PROFESSIONAL EXPERIENCE

Applied Technologies, NY   February 2017 – Present
LEAD BUSINESS ANALYST/SCRUM MASTER
- Develop Contact Center applications using Agile while collaborating with IT team and product owners.
- Determine business and technology alignment by working with Care Center process coordinators, stakeholders, and IT teams.
- Analyze Care Center specialists' inputs of CALLS-Multi Account applications and re-reprioritize the backlog for Agile release.
- Ensure requirements gathering and application design sessions through the development of screen mockups/wireframes.

Tools: Java, Mainframe, Web services, Jira, Rational Tools, MS Office Suite, Oracle, DB2, PL/SQL.

HighTech, NY   December 2013– January 2017
BUSINESS SYSTEMS ANALYST/SCRUM MASTER

- Effectively used Jira tool to create user stories and reports, as well as arranged team specific Agile process flow to move tasks from one activity to another.
- Developed Product Backlog Stories acting as a Scrum master, gathered requirements from the product owner and prepared user stories.
- Enhanced the Subscriber Portal application by using Agile and Scrum techniques.
- Handled mobile testing of the XHome application while collaborating with QA team.
- Provided support to the business team for the NCTA demo, arranged the process flow, sequence diagrams and requirements documents.

Tools: Java, Java Script, Polymer, Web services, Trello, Jira, MS Office Suite, XML, Windows, Adb, Android, Cucumber, Calabash, Agile, Confluence, Java 1.6, Oracle, Active MQ, HP Suite (QC & ALM), SQL Server 2008, Toad, HTML.

Business Solutions, NY   June 2013 – December 2013
SR.BUSINESS SYSTEMS ANALYST

- Performed as a functional Business Analyst by actively participating in business requirements, design, and code review.
- Analyzed and gathered requirements, documented use cases and formula worksheets by effectively collaborating with business users.
- Successfully ensured smooth delivery of the application, imparted knowledge to the offshore team and led the testing activities.

Tools: Java 1.6, Windows, Oracle, Web services, Active MQ, HP Suite (QC and ALM), MS Office Suite, SQL Server 2008, Toad, HTML.

Technology High, NY   January 2013 – May 2013
BA/QA LEAD

- Analyzed business and functional requirements, workflow documents and wireframes, thus maintained concise documentation.
- Proficiently performed testing of the application and prepared test plan document acting as a test lead.

Tools: Java 1.6, Windows, Mainframe, DB2, Oracle, Web services, Active MQ, SAP, HP Suite (QC & QTP), MS Office Suite, JIRA, SQL Server 2008, Selenium, Ruby.